

RhinoMac, Inc.

www.rhinomac.ca

T. 416-477-1104

Toll Free: 1-855-598-7361

F. 905.625.4268

Credit Card Authorization

I hereby authorize the use of the below mentioned credit card in the purchase of product supplied by the company known as RhinoMac, Inc. on behalf of the company name listed herewith and will not dispute transactions based on non-recognition. I agree to adhere to the terms and conditions as set forth by the issuing bank or financial institution. Furthermore, I have read and accept the terms and conditions as set forth in this document.

Visa _____

MasterCard _____

Company Name _____

Cardholder's Name _____

Issuing Bank _____

Credit Card Billing Address _____

Card No. _____ Expiry Date _____

Cardholder's Signature _____ Date _____

CREDIT SALES AND PAYMENTS

All sales are due NET 30 unless otherwise specified on the invoice. Invoices not paid in full within the prescribed time are subject to a finance fee at the rate of 2% per month (26.82% per annum). All NSF cheques are subject to a finance and administration fee of \$25.00. Replacement cheques must be certified and replaced within 5 days of the original notice. The purchaser acknowledges that all collection and legal costs accumulated in the normal course of collecting a past due account, shall be charged to the purchasing company. RhinoMac reserves the right to suspend credit sales at any time and demand payment on items not yet due. Title to the goods sold shall not pass to the purchaser until payment in full is received by RhinoMac. RhinoMac shall continue to have title and a purchase money security interest in these goods until payment in full is received.

CLAIMS FOR SHORTAGE, DAMAGE OR SHIPMENT ERRORS

Such claims must be made within 48 hours of receipt. Claims must be made in writing via facsimile 905-625-7718. Please contact your Account Manager to obtain a claim form. If a package is received "damaged" a notation should be made on the carrier's delivery documentation and a copy retained. This will help process a claim in the event one is required. When merchandise is shipped "collect" on the purchaser's carrier account, all claims directly related to lost packages, damage to goods, and lost product are the responsibility of the purchaser.

LIMITATIONS OF LIABILITY

The purchaser acknowledges that RhinoMac is NOT the manufacturer of the merchandise nor the agent of the manufacturer. RhinoMac shall have absolutely no liability to the purchaser or end-user for the damages alleged to be caused directly, indirectly, incidentally, or consequentially from the use or inability to make use (including delays) of the merchandise purchased from RhinoMac.

FORCE MAJEURE

Should RhinoMac be unable to deliver the merchandise, either in full or in part, due to an Act of God, or any other reason beyond its control, RhinoMac shall not be liable for any such non-delivery.

WARRANTY There are no warranties, terms or conditions in connection with this sale, either express or implied except as set out in writing on this document.

LIFETIME WARRANTY applies to all Random Access Memory (RAM) unless otherwise specified on the body of the invoice. ALL RETURNS MUST BE ACCOMPANIED BY AN APPROVED RETURN MERCHANDISE AUTHORIZATION FORM (RMA). RhinoMac will replace all defective RAM for the life of the product. Replacement of merchandise is subject to availability and obsolescence. When merchandise is deemed to be "obsolete", RhinoMac will make every effort to replace the merchandise with an "equivalent", or issue a refund at market value.

RhinoMac will NOT be responsible for merchandise when there is evidence of damages resulting from the purchaser's misuse, accident, modifications or alterations to equipment, or abuse.

RETURNS

NO returns are allowed without a prior written authorization from RhinoMac. To request a Return Merchandise Authorization (RMA) number, please contact your Account Manager. RMA numbers expire in five business days unless otherwise specified on the return form. Goods received after the expiry date may be refused or subject to restocking fees. All returns are FOB our warehouse and collect shipments will be refused. Incorrect merchandise or merchandise not belonging to RhinoMac shall be returned to the purchaser at their expense.

RhinoMac will allow returns for credit within 30 days of invoice date, provided:

- The merchandise is RAM (excluding special orders as defined on the purchase invoice)
- The request is made no later than the 30th day from the purchase invoice date
- The purchaser assumes associated freight charges
- The product is returned by the due date on the Return Merchandise Authorization form. After such time, a minimum re-stocking fee of 20% will apply or the merchandise may be refused.

All other merchandise not classified as RAM, may NOT be returned for credit at any time unless otherwise specified on the body of the invoice and accompanied by an approved RMA.

Customer's responsibilities: Assure that you have the appropriate information upon request.

- Purchase invoice number
- RhinoMac part number and description of merchandise, serial numbers where applicable
- Reason for request
- Ship product with the RMA number and documentation provided by the Account Manager in a secure manner

Account Manager's responsibilities:

- Gather all necessary information, discuss purchaser's needs, and prepare the Return Merchandise Authorization paper work
- Fax or Email approved RMA form to the purchaser upon approval

All sales shall be governed by the laws of the province of Ontario, Canada

Return via fax: 905-625-4268